

## **Technology Advisory Board (TAB) Minutes of Meeting of July 21, 2004**

Location: 4th Floor Conference Room, Andy Holt Tower

Time: 1:30PM

### **Attendance:**

**Members:** Bill Britten, Bill Dockery, Steve Dolgner, Jim Gehlhar, Anne Mayhew, Mike McNeil, Camellia Meehan, Chaz Molder, Faye Muly, Stan Pinkleton, James Price, and Rita Smith.

**Others:** Mark Alexander, Brice Bible, Michael Burke, Nancy Gnilka, Bob Hillhouse, Judy Huddleston, Robin McNeil, Erik Parsons, Robert Ridenour, Lisa Rodgers, Rhonda Spearman, Mike Stanley, Gretchen Whitney and Judy Travis.

Ms. Faye Muly welcomed everyone to the summer meeting. She noted that normally the July meeting is a technology fee review session, however there are three significant IT projects being implemented that affect students, and this meeting is the opportunity to review the status: (1) VolPrint, (2) Campus Calendar, and (3) Napster/Sony contract. Ms. Muly then turned the meeting over to the new Co-Chair, Mr. Steve Dolgner.

### *VolPrint*

Mr. Dolgner introduced Mr. Erik Parsons of the OIT Business Office who gave a presentation on the Volprint cost model. Vol Print is the name given to the new system which will process nominal charges for printed output in public, library and selected departmental labs. This project will be implemented during Fall semester. All charges for printing will be billed to the VolCard.

The cost will be \$.02 per image for students, faculty or staff in the OIT Labs and the Library. The charge for color printing will be \$.50 per image. There will be no charge for printing Library card catalog information on library-owned printers. There will be no quota. Technology Fee funding will provide a fixed subsidy to maintain low cost per image. Refunds will be granted only in the event of poor print quality due to toner problems, paper jams, or other system failures. Users may go to the lab manager to file a request for credit to their VolCard if they encounter printer problems causing unusable prints. At the end of this first year, an evaluation will be made to determine if changes need to be made in the process.

The cost model figures are based on consumables (toner, paper, maintenance supplies), fixed annual cost (hardware, software license, administration), sales tax, and the VolCard fee. If, at the end of five years there are any excess funds, they will be returned to the Technology Fee account. In a comparison of seven other institutions who are charging, these charges are comparable or in many cases lower.

In the future, OIT Lab Services will assist other departments who wish to participate in this process for charging for printing in their labs. Assistance will be available for standard

configuration setup and to acquire a software license for each lab printer to be used, with special emphasis on reducing the amount of printing.

Mr. Stan Pinkleton thanked all the students who participated on the committee in the formulation of this project, especially SGA. Ms. Muly mentioned the Library and ITC are going to be very active in providing information on VolPrint to the campus community.

### *Napster*

Mr. Dolgner announced that Mr. Brice Bible and others are working with Napster and Sony Music on a pilot program to provide a music downloading service to the residence halls this Fall semester. Mr. Bible noted UTK is among several other large colleges participating in this pilot project with Napster/Sony. At this time a sole source contract is being negotiated for this pilot program.

Ms. Rita Smith, Dr. Gretchen Whitney and others relayed some concerns from other faculty members:

- **Concern:** Non-academic application of the technology fee.
- **Response:** The technology fee will not be used to fund this project. Support funds will come from other student fees such as monies from the student program and services fee. During the pilot program students will not be directly paying for this service. Also Sony will be donating funding for the first year of this program.
- **Concern:** Only a portion of the students will be able to take advantage of it since it will just be available in the dorms and not available across platforms as well as only PC windows users can use it.
- **Response:** Since this is a pilot project, the group had to be limited. If it does work out and we decide to continue, it will be available to a larger student population. Napster currently is available only in a PC windows environment.
- **Concern:** Faculty feel we should concentrate on educating students on the copyright & license issues of illegal filesharing.
- **Response:** We shall continue to stress the importance of legal computing.
- **Concern:** What about evaluation?
- **Response:** Mr. Bible reiterated this is a pilot project and will be thoroughly evaluated. Formats, statistics, impact on students and campus, etc. will be covered in early spring. Hopefully, this will help reduce the number of virus infected machines on campus due to the illegal filesharing.

### *Online Campus Calendar*

Mr. Dolgner introduced Mr. Bob Hillhouse, Director of Web Services for OIT. Mr. Hillhouse has been working this summer with a group of students who developed and presented a proposal for an online campus calendar. Though this calendar is focused on students initially, it will eventually be a resource for the entire campus community. Mr. Dolgner and others have been working with Mr. Hillhouse and Web Services staff, in conjunction with the Dean of Student's Office. Mr. Hillhouse previewed the various pages of the campus calendar, which is being tested by a focus group. He is also working with the UT Public Relations Office to decide how the calendar will be represented on The University of Tennessee home page.

Policies and procedures on posting events are now being written by the Dean of Students Office. They will determine what constitutes an event that is viewable by the general public and how it is approved for viewing. There will be a process for the student to enter a public event. If students post a private event, they will log into "My UT" and their calendar would show their organization's calendar of events.

Mr. Hillhouse explained that this will not synchronize with a PDA and also will not be a reservation system. Student organizations or others scheduling events on the calendar must go through their customary process to reserve space, etc., for their meetings.

### *Next Meeting*

With no further business, the meeting was adjourned. The next meeting of the Technology Advisory Board will be Wednesday, September 15, 2004, at 2:30PM in the 4th Floor Conference Room, Andy Holt Tower.

Minutes by: Judy Travis