Technology Advisory Board (TAB)
Minutes of Meeting of July 19, 2006

Location: Andy Holt Tower, 4th Floor Conference Room
Tim: 2:30PM

Attendance:

Mark Alexander, Bruce Delaney, Denise Haley, Judy Huddleston, Ashley Jarrell, Tim Kresse, Julie Little, Bryant Mayne, Mike McNeil, Robin McNeil, Daniel Murray, Robert Osborne, Stan Pinkleton, Law Schuelke, Eddie Woodruff

Campus Music Service

Ashley Jarrell discussed the recent contract with Cdigix, which will be the official music service on campus. The product name is Ctrax and it will be available for free to all UT students for the first year. Subsequent years' fees ($8/semester) will be built into the housing rates for dorm students and will be billed directly to off-campus students that wish to participate. Faculty and staff may also participate.

There will be an additional charge for downloads to portable devices. The product does not work on Macintoshes or iPods, however, MAC users will be able to listen to the many radio stations that are available.

For more information about Ctrax see oit.utk.edu/utunes

Introduction of New Members

Bryant Mayne was welcomed as the new TAB co-chair. Everyone introduced themselves.

Agenda for New Year

Robin McNeil presented the TAB meeting schedule for the upcoming year and directed everyone to the Tech Fee website (web.utk.edu/~techfee) for dates and agendas. Important dates to note are November 3 – December 8. This is the official submission period for departmental proposals for Tech Fee funding for FY'08. Recommendations for awards will be presented at the January 2007 TAB meeting.

Loaner Laptop Program

David Atkins was unable to attend the meeting so Robin McNeil gave an update on the Loaner Laptop Program which was an initiative of the Technology Fee. Usage of the laptops continues

to be incredibly popular and in great demand. Plans are to continue funding the laptop loaner program as well as to increase the number by 10-15 laptops as funds are available. David Atkins will provide additional statistics for the committee at a later date.

Student Email

Mike McNeil gave a brief update on the status of the new Exchange email system that students will be migrating to in the Fall. Several students are already on the system. Bryant Mayne asked about the availability of additional storage for the students in order to lessen the impact of large mailboxes on the system. Mike indicated that there have been several discussions about storage and plans were to evaluate the best method for accomplishing this goal.

Bruce Delaney provided several handouts which included information on Exchange, migration instructions, and copies of the Life Preserver. Information on migrating to the new email system is available at the OIT website (oit.utk.edu/exchange).

Technology Advisory Board Goals

Law Schuelke asked for a clarification of the duties of TAB members as well as the goal of the TAB. Stan Pinkleton gave a brief explanation along with a clarification of additional student IT committees that have some overlap with TAB. The primary goal of the members of the TAB committee is to advise the CIO on implementation and expenditure of student fees for technology. Mr. Pinkleton urged the new members to visit the Tech Fee website for more information. In addition to TAB, there is a joint OIT-Student Affairs Student IT Committee that meets each semester with the leadership of OIT and Student Affairs in order to discuss all IT issues, not just those supported by the Technology Fee.

Commons

Daniel Murray asked about the problems with wireless in the Commons. Robin McNeil provided a brief explanation about density problems as well as ad hoc networks that have affected many users. Oftentimes users that are causing the problems are unaware of the issues. Ms. McNeil urged everyone to contact the staff at the Commons to report problems with wireless or email the problem to wireless@utk.edu.

Mr. Pinkleton announced that all of the services currently provided by Customer Technology Support in Aconda Court would be moving to the Commons in August. Services include password resets, consultation and system repairs. OIT is very excited to be partnering with the Library in the Commons and looks forward to providing services within the Commons.

With no further business, the meeting was adjourned. The next meeting of the Technology Advisory Board will be Wednesday, September 20, 2006, at 2:30 PM, AHT, 4th floor Conference Room.