Student TAB Meeting

Minutes, October 27, 2017

605 Hodges Library, 3:30-4:45

Action Items

- Cost of Respondus Lockdown Browser.
- Talk to Parking about updates to their mobile app regarding bus schedules / locations.
- Look into polling / suggestion box app.
- Look into digital ID / phone app for VolCard.

Members

Voting Members

Mark Alexander, Benjamin Bergman, **Andrew Capps** (Co-Chair), **Michelle Cosby**, **Bill Dunne**, Jennifer Gramling, Rebecca Koszalinski, Alexandre Medeiros Rodrigues, Divyani Rao, **Jacob Rogers**, **Dylan Scott**, Stephen Wilke (**bold** indicates present)

Ex Officio Members

Larry Jennings, David Ratledge, Joel Reeves (Co-Chair) (**bold** indicates present)

Welcome – Joel Reeves

- Thanks to Dylan Scott for his service; he will be leaving for an internship in January.

Updates

OIT Workshops

- Workshops are offered on schedule the same as UTK classes.
- A series, e.g. Excel 1, Excel 2, would be offered Monday and Wednesday at the same time and then the next schedule of the series would follow Tuesday and Thursday schedule.
- If an instructor is using advanced features of a program and would like OIT to do a training class during regularly scheduled lecture time, OIT can do that.
- "Request a Workshop" (formerly "Lucky 7") is an option with more flexible scheduling for the attendees but needs to have more than just a few attendees.
- If necessary, could potentially schedule for later in the day.
- Lynda.com great option if it is just one person needing specific training.
- Bottom line is if you don't see a workshop offered when you need it, call the OIT HelpDesk to request a time that is needed.

Clickers

- Survey distributed to faculty this week.
- Two vendors (Turning and iClicker) support a device and a mobile app.
- SEC schools are 8 Turning, 5 iClicker, 1 unknown.

- Some pushback about any transition at all.
- Will evaluate and make a decision spring semester 2018.

Clicker licensing notes

- 3,433 one-year registrations sold in fall 2017 at $18.75 each.
- Anticipate about $100k for enterprise subscription.
- Will help going forward.
- Opportunity for faculty to use clicker technology in the classroom using just mobile devices (e.g., taking attendance by doing one-question quizzes).
- Rogers saw a survey about raising the tech fee by $1/semester. Got 85% of 365 responses in favor. Reeves thinks can be done within existing tech fee.

Survey tool

- Survey sent to everyone who has ever used Qualtrics asking for features needed.
- Qualtrics price going up.

Contract Software Value

- Software available on APPS and download site.
- Showing packages with annual contract, number of downloads / apps uses for last academic year. Looked at cost/copy academic price. For MATLAB, each additional toolbox is $10; with our contract they're included. For MATLAB, the $589 price is student; for faculty it's about $1,500.
- The MATLAB cost is the Tech Fee's share; Engineering pays an additional $40,000.
- NVivo is qualitative software. Education wanted ATLAS.ti, but it was showing negative so it's been dropped. NVivo price has gone up.
- Cost per student is FTE. Alexander would like to see cost/download as well as cost/student.
- **Question**: What is JMP Pro? A very difficult to use stats analysis software. Should that $5,000 be used for a more friendly program?
- **Rogers** asked about Maple; very few downloads. **Jennings** says that usage on APPS is higher.
- **Dunne** asked why MATLAB and Mathematica and Maple? And what about the 67 people using QDA Miner? **Reeves**: QDA Miner has some qualitative features now.
- Have seen significant drop in JMP Pro and MATLAB downloaded installs; some colleges instructing students to use APPS.
- **Rogers** asked about Respondus Lockdown Browser; how much does it cost? Will refer to Gramling. **Rogers** noted that RLP kept crashing and had poor resolution.

Software	Annual Contract Cost	Downloads	Academic Cost per Copy	Retail Value	Net Value (Savings)	Cost per Student Annually
ChemDraw Professional	$12,492.00	338	$469.00	$21,105.00	$8613.00	$0.45
EndNote X7/X8	$22,613.09	1999	$113.95	$227,786.05	$205,172.96	$0.81

Software	Annual Contract Cost	Downloads	Academic Cost per Copy	Retail Value	Net Value (Savings)	Cost per Student Annually
ESRI Arc GIS	$24,646.95	585	$100.00	$58,500.00	$33,853.05	$0.88
JMP Pro	$5,000.00	3557	$14,900.00	$53,453,200.00	$53,448,200.00	$0.18
Maple	$19,208.49	248	$99.00	$24,552.00	$5343.51	$0.69
Mathematica	$30,907.52	1078	$1,150.00	$1,239,700.00	$1,208,792.48	$1.10
MATLAB	$62,553.86	8000	$589.00	$4,712,000.00	$4,649,446.14	$2.23
Microsoft	$300,329.93	28000	$20.00	$560,000.00	$259,670.07	$10.73
Nvivo	$20,040.00	205	$75.00	$15,375.00	($4665.00)	$0.72
QDA Miner, Wordstat, SimStat for Windows 2017	$4,250.00	67	$1,195.00	$80,065.00	$75,815.00	$0.15
SPSS/22/23/24/25	$28,275.86	2421	$89.99	$217,865.79	$189,589.93	$1.01
Totals:	**$530,317.70**				**$60,079.831.14**	

Other Business

- Students met with Reeves recently:
  - **Reeves** will talk to Parking about updates to their mobile app regarding bus schedules / locations. **Dunne** in favor of increasing bus use.
  - **Dunne** asked if the bus transponders work pretty reliably. **Reeves** believes yes, they do. **Scott** confirms yes, they do.
  - Discussed updates to OIT web page.
  - Discussed Digital ID / phone app for VolCard. Card-readers can't swipe mobile apps. Will look into it.
- **Dunne** commented about SARIF Research committee. They survey asking for people's needs regarding research equipment. Two of the requests are more instructionally focused; Dunne referred them to Reeves (directly, not through the College / Department Award process).
- **Capps** asked about a polling / suggestion box application. Reeves says may take a look at it; probably try to develop something in-house rather than buying a package.

Committee Meeting Dates

All meetings at 3:30 pm in 605 Hodges Conference Room

- September 15, 2017
- October 27, 2017
- January 26, 2018
- February 24, 2018
- March 23, 2018
- April 27, 2018

Wrap-Up

- Please contact Reeves with any items for next meeting.
- Students, please bring any concerns you hear.
- Faculty, your input is very welcome.

Meeting Adjourned