

MINUTES OF STUDENT TECHNOLOGY ADVISORY BOARD

Date: February 23, 2018

Location: Hodges Library Conference Room 605

Attending: Mark Alexander, Bill Dunne, Jennifer Gramling, Benjamin Bergman, Tami Bland, Andrew Capps, Michelle Cosby, Jacob Rogers, Divyani Rao, Steven Wilke, Logan Notestine, Rebecca Koszalinski [bold indicates present]

Attending, ex officio: Larry Jennings, David Ratledge, Joel Reeves (Co-Chair) (bold indicates present)

Guests:

Minutes by: Charlene Laughlin, OIT

Agenda	Description	Follow-up
Welcome and Introductions		
Updates	<ul style="list-style-type: none"> • OIT Customer Satisfaction Survey – please fill it out, your feedback is appreciated. • Clicker Technology – evaluating Turning, TopHat and iClicker; announcements will go out if you are interested in attending vendor demonstrations; goal is to pay for licensing with Tech Fee and eliminate students having to pay a separate clicker subscription. • Qualtrics – Survey Gizmo: is not going to work out; but continuing to negotiate with Qualtrics. New bid went out this week. • Sent out call for Tech Fee request 	
FY19 College/Department Award Process	<ul style="list-style-type: none"> • February 5 – 9, 2018 – call to colleges for Tech Fee requests • April 3, 2018 – deadline for submissions (hoping to get feedback from colleges and assigning priorities) • April 27, 2018 – TAB review/approval • Early May, 2018 – Colleges/Departments receive award notification <ul style="list-style-type: none"> • When the agenda is brief, requiring only about 10 minutes, should we postpone until next time or meet? What’s the vote? Do you want to meet for 10 minutes? 	

Agenda	Description	Follow-up
	<ul style="list-style-type: none"> • Some concerns about Wi-Fi – the DNS/DHCP upgrade a few nights ago caused issues for a number people on Thursday and Friday. For those having a problem, a call to HelpDesk will resolve the issue. The problem should be resolved this weekend. • Anything else? Question: Rosetta Stone is free to students? Answer: It is accessible from Hodges Library: https://libguides.utk.edu/languagelearning • Question: Wireless, any information on how it clusters? Bill interested in discovering hot spots around Engineering. He is involved in the new building phase project and planning for various wireless needs. No significant increase In overall wireless use noted but Joel will have IT staff check the numbers and also see if OIT can provide info on high use areas. • Among the TAB, there was positive reception on <i>IT Weekly</i> being delivered on Mondays instead of Friday afternoon • Joel will follow-up with Parking Services about updates to their mobile apps • No further business 	
New Business	<ul style="list-style-type: none"> • 	
Meeting Adjourned	<ul style="list-style-type: none"> • Please send any agenda items to Joel Reeves or Larry Jennings 	