STUDENT TAB MEETING

MINUTES, SEPTEMBER 26, 2014

ACTION ITEMS

- Alexander – Cell phones on UTK directory as "local phone"?
- Mutchler – Current version of SPSS (22) is available, but AMOS is out of date (version 20) and will not run under Windows 8. Status?
- Richter – Any intention to move away from SPSS? Everyone he knows away from UTK is using SAS or R Studio.
- Hammond – Students don't know they can get MS office. Reeves –Need to advertise through some other avenues. Alexander – the daily student email is an option.

ATTENDING

- Joel Reeves, Michelle Hammond (Zoom), Doug Hawks, Larry Jennings, Sally McMillan, Leigh Mutchler, David Ratledge, Robert Richter, Catherine Schuman, Tese Stevens (Zoom), Liam Wingerd

WELCOME

- Joel Reeves, CIO
- This group advises on Tech Fee spending

INTRODUCTION OF 2014-2015 MEMBERS

- Larry Jennings, Associate CIO, responsible for service level agreements and staffing
- David Ratledge, Coordinator for Technical Infrastructure in Library; students come to the library, most equipment in public areas is purchased with Technology Fee money
- Leigh Mutchler, Accounting and Information Management, faculty member appointed by Provost
- Sally McMillan, Vice Provost Academic Affairs, represent Provost Susan Martin
- Doug Hawks, Assistant Dean, College of Business Administration, new to UT. Responsible for technology in College of Business
- Catherine Schuman, Ph.D. student in Computer Science, representing graduate students
- Drew Nash, Masters student in Computer Science, representing graduate students
- Robert Daniel Richter, Student Government Association Chief of Staff
- Liam Wingerd, SGA Freshman Council
- Michelle Hammond, Ph.D student in anthropology, GSS rep

- Tese Stevens, Professor Nursing (60%), Director of Research UT Med (40%), asked to participate by Faculty Senate President
- Mark Alexander, Assistant VC for Student Life

UPDATES ON CURRENT INITIATIVES

- https://techfee.utk.edu – website for this group, minutes, contact information
- GMail / Google apps
  - Soft launch August 26, 2014 – 500 adopters during initial unannounced week
  - Formally launched / announced September 2, 2014
    - 300 adopters first day
    - 100 more each week
    - 1259 as of this morning
  - GMail and Office 365 available as choice to newly admitted students (fall 2015 class) starting in October
  - Approximately 1,600 OIT hours in this project to integrate as seamlessly as possible
  - Minimal complaints so far
- Office 365 / Google Apps
  - Office 365 features
    - 1000 GB online storage
    - Web version of Office Apps: Word, Excel, PowerPoint, OneNote
    - Mapped Drives/Mobile Apps
    - Windows, Web, iOS, and Windows Phone
    - Faculty/staff email 2015; will pilot in OIT
  - Google Apps for Education features
    - 30 GB online storage
    - Web version of Docs, Sheets, Slides, plus variety of additional apps
    - Mapped Drives/Mobile Apps
    - Windows, Mac, Web, iOS, and Android
    - Students choose email option now
  - With both products, users will be able to create and manage access to folders themselves
  - Agreements with MS and Google give UT a bit more control
- Lynda.com
  - Won bid for services this summer
  - Signed up for three years with tech fee reserves
  - Rolling out this semester
  - Will track usage very closely (algorithm similar to research software – what we pay, what it would cost individually, how many use it, savings vs. individual cost)
- Charger loaner program
  - In place as library checkout program
  - Seems to be popular services
  - Will get more specific feedback for next meeting
- Wireless
  - Presidential court
  - Humanities and AMB amphitheaters
  - Circle Park

- o Ayres Hall - using satellite equipment rooms rather than poles
- o Fred Brown
- o Alexander - RecSports is building out wifi in fields at Sutherland Ave
- o Looking at bridge area, plans for new engineering building near Estabrook
- o Another 40% increase in activity (40k devices this fall, up from 26k last fall)
- o Replacing 1,800 access points on campus – similar range, 50% greater bandwidth. Wireless AC.
- o $800,000 Technology Fee investment plus other funding
- Reeves - invested in UTrack last year. Added to Degree Audit System to develop benchmarks for each degree program. McMillan - results last year were good.
- Questions about current projects?
  - o Ratledge – Lynda.com for students only? Reeves – Faculty, staff, and students; will be announced for spring semester. Pretty robust online training tool.

BUDGET OVERVIEW

FINANCIAL OVERVIEW
UNIVERSITY TECHNOLOGY FEE
JULY 1, 2014 - JUNE 30, 2015 (Budgeted)

Fee Revenue	
Fall 2014	2,600,000
Spring 2015	2,600,000
Total Revenue	5,200,000
Expenditures	
Student Wages & Salaries	650,000
Staff Wages & Salaries	900,000
Staff Benefits	400,000
Operating & Miscellaneous	4,150,000
Equipment & Capital Outlay	175,000
Total Expenditures	6,275,000

- Staff Wages, Salaries, and Benefits are mostly hands-on student support and a couple of back-end support folks.
- Operating and Miscellaneous is software expenditures and College / Department awards. Have been very generous last two years and departments / colleges are making good use of the money.
- As this group decides where to go, will work with that.

NEW BUSINESS

- Hawks – The budget slide, was that last year? Reeves – no, that's this year's overall budget. There is more detail available. Those have been awarded; check techfee.utk.edu for awards. Hawks – what is timeline for next year? Reeves – spring.
- Ratledge – Will next year's College and Department Awards be $2m again? Reeves – probably $1m this year. Reserves only about $2-2.5M. There will be some money that may be rearranged from other areas in the budget:
  - o Lynda.com expenditure was for three years; won't have to be paid out again until FY18.
  - o Brought Blackboard back on campus to save money and have more control.

- o Blackboard Collaborate is our synchronous version of Blackboard at $160,000 annually in the cloud (note: issues with Blackboard Collaborate were due to massive Distributed Denial of Service attacks against the Blackboard servers); licensed Zoom last year because Blackboard Collaborate was not working for Social Work, and can be licensed for $9,000 / year; may be able to drop Blackboard Collaborate in the next year.
  - o Research software purchases are partly offset by other campus contributions. Looking to drop a few items such as ATLAS.ti (replacing with NVivo; getting a better deal); offering migration and training assistance.
- Tech Fee is still $100/student/semester; hasn't changed in 16 years.
- Alexander – Cell phones on UTK directory as "local phone"? Reeves – Will follow up. Student who brought that up was referred to Student Life.
- Mutchler – Regarding AMOS with SPSS. Current SPSS is available, but AMOS is out of date and will not run under Windows 8. Is there a plan to get rid of that, or what?
- Richter – Any intention to move away from SPSS? Everyone he knows away from UTK is using SAS or R Studio. Reeves – R is open source and free, and our own Bob Muenchen is an R authority. We'll watch the download numbers and see how it's being used. We want to make sure that we're giving you access to products you'll use past college.
- Reeves - Microsoft Office licensed for faculty and staff; students now have Office available as long as are active students.
- Alexander – Do you put notes on the software download site suggesting that people try other options? Reeves – Muenchen is one of the foremost authorities on R, and if we ask him to publicize it, he will! McMillan – that needs to be faculty-driven, faculty teaching with SPSS may not want to change. Reeves – could go through Faculty Senate IT and Library committee. Richter – two biggest products he wants are R and Tableau. Reeves – Tableau is excellent, but expensive.
- Hammond – Students don't know they can get MS office. Reeves – we've pushed it through IT weekly, and the Beacon, and in the video. Need to push through some other avenues. Alexander – the daily student email is an option. Richter – since it changed to VolUpdate, more visually appealing, more students read.
- Will see what next year's survey brings up for what students want. Also counting on student representatives to bring student issues to the table.

MEETING ADJOURNED