

Technology Advisory Board (TAB)

Minutes of Meeting, September 17, 2008

Location: Andy Holt Tower, 4th Floor Conference Room, 2:30PM

Attendance: David Baldwin, Aaron Glover, Samantha Johnson, Steve Keys, Tim Kresse, Joanne Logan, Jamie Lonie, Robin McNeil, Stan Pinkleton, Jesse Poore, James Price, David Ratledge, Gretchen Whitney

The meeting was called to order and Robin McNeil welcomed everyone to the meeting.

Welcome and Introduction of New Members

Ms. McNeil introduced the two new co-chairs, Dr. Jesse Poore and Mr. Jamie Lonie. Mr. Lonie will be serving as the TAB student co-chair. He is a junior in Public Relations and is also the chair of the Student Technology Committee. Dr. Poore is Vice President & CIO, as well as being a faculty member in Engineering and Computer Sciences. In addition, he is the head of Science Alliance.

Mr. Lonie then asked members of the committee to introduce themselves.

Purpose and Mission

Mr. Lonie reiterated the purpose of the Technology Fee as well as the mission of the Technology Advisory Board:

The purpose of the Technology Fee is to support the mission of the University by providing all students with improved access to the technological infrastructure, resources, and services at UTK to enhance the student educational experience.

The mission of the Technology Advisory Board is to:

- Advise the Office of Information Technology on implementation and expenditure of student fees for technology
- Develop and monitor technology guidelines
- Solicit input from campus constituencies
- Monitor progress of collections/expenditures
- Review technology trends and their impact on UTK's plan

Mr. Lonie directed everyone to the Technology Fee website, web.utk.edu/~techfee for additional information.

Schedule for the Technology Advisory Board

Ms. McNeil presented the schedule for the remaining TAB meetings for this year.

October 15

- Departmental Proposals Submission Process

November 19

- Agenda Pending

January 21

- Review and recommendation of Departmental Proposals

February 18

- FY09 Actual Deliverables

March 18

- FY10 Proposed Budget

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Technology Fee Projects

Ms. McNeil presented a brief list of some of the current initiatives for this year for the Technology Fee. Funds are allocated along the lines of four areas: infrastructure, open and departmental labs, student services and academic technology.

Current projects for this fiscal year include upgrading the wireless infrastructure across campus, allocating \$1.1 million of software and hardware to departmental student labs, funding technology training, statistical consulting & walk-in student computer support, as well as faculty training and the START program. Additional information about all of these projects is available on the website.

Wireless Upgrade

Mr. Glover asked Mr. Keys for an update on the timing of the wireless upgrade. Mr. Keys stated that if the next generation standard, 802.11n, was ratified by January, he thought that the re-wiring could be completed by May, 2009.

Guidelines for Departmental Proposals

Dr. Logan commented that she thought that there was some confusion about the guidelines for submission of proposals for Technology Fee funding as opposed to Facilities Fee funding. Dr.

Poore stated that we could certainly review the posted guidelines and work towards clearer and better guidelines.

Student Email

Mr. Lonie asked about the potential outsourcing of student email. Dr. Poore stated that there was a committee, chaired by Dr. Marianne Breinig, which was charged with the task of providing a proposal to him on outsourcing student email. He has not received that report as yet. He will report back to TAB after he receives it and the committee's recommendations.

He stated that there were only modest short term savings with outsourcing email, but that with the explosion of technology services, the university could not possibly keep up with and fund all of those services that students would expect in the future. He also commented that there were potentially legal impediments to outsourcing faculty and staff email.

Mr. Kresse expressed concern from Student Affairs about the process that would be followed if the university needed to sever a student's connection to the university if we outsourced student email. He would like to have more information about what the process will be if and when student email is outsourced. Dr. Poore acknowledged his concerns and stated that it was a matter of identity management that didn't just concern email and that the university would need to work towards a solution.

Music Service

Dr. Whitney inquired about the status of a music download service. Stan Pinkleton replied that although the university initially had a contract with CDIGITs to provide this service, the company had subsequently gone out of that business and voided the contract. There were no Technology Fee funds expended in that contract. Currently, students have unlimited, free downloads from Ruckus. There was discussion that the current market paradigm would be dramatically changing in the coming year and that it was unlikely that the university would provide this service.

Pendergrass Library printing

Mr. Ratledge asked about providing wireless printing within the Ag/Vet Library. Ms. McNeil asked for clarification of the current printing situation within the area and told Mr. Ratledge that she felt that there would be no issue in providing this service given that the Library already had printers in that area.

Additional comments were made that Ag Campus students would like to have something similar to the Commons within Pendergrass Library. Some felt that there was a real segmentation between the Ag Campus and the main campus as well as the services provided to both. Stan

Pinkleton agreed to speak to Barbara Dewey about the available options for a Commons on the Ag Campus.

Mr. Lonie thanked everyone for their participation and with no further business, the meeting was adjourned. The next meeting of the Technology Advisory Board is scheduled for Wednesday, October 15, 2008, at 2:30 PM, in the AHT 4th floor Conference Room.