

TAB MEETING

MINUTES, NOVEMBER 20, 2012

Present: Mark Alexander, Greg Billings, Tim Boruff, Robert Fuller, Jonathan Jackson, Jonee Lindstrom, Joanne Logan, Sally McMillan, Drew Nash, Terry Nowell, David Ratledge, Joel Reeves, Jerry Riehl, Michael Wirth

Guests: Jane Gaby, Bill Talley

UPDATE ON PRINTER RELEASE STATIONS: JERRY RIEHL

PHAROS SYSTEMS UNIPRINT - CURRENT

- B/W print jobs are released from the lab workstation.
- Color print jobs are released from workstation at printer.
- Print jobs from personal computers are released from workstation at printer.

IMPLEMENT OMEGA PS200 DIGITAL CONTROLLER

- Will install five as a proof-of-concept (probably in January).
- Works with the "Secure Release Here" features of Pharos Uniprint.
- New workflow...
 - Print jobs will be placed into a special queue.
 - Users chooses any Omega PS200 connected printer and swipes card.
 - User can review on color touchscreen all print jobs they have submitted and associated costs.
 - User selects only what they need to print.
- Question from Mark Alexander: Will there be enough capacity for this queue? Riehl: We'll make sure there is.

MOBILE MYUTK: JANE GABY AND BILL TALLEY

CAN GET TO IT IN A FEW WAYS

- Phone application
- Browse to it
- Links to it from various places

SIMPLIFIED VERSION OF MYUTK

- Log in screen, system alerts (IT Traffic Center), About, Report Problems
- After logging in, get many more functions:
 - For your review: announcements (new and previously viewed)
 - Class schedule
 - Holds
 - View/Pay fees
 - Advisor contacts

- VolCard balance
- Personal info
- System alerts
- About
- Report problem
- Question from McMillan: Can SAIS be included? Gaby: Don't know, but will look into it. Reeves: Anything web-enabled can be included, but will depend on how phone-friendly it can be. McMillan: Fits on one page; shouldn't be that difficult. Reeves: Will work up an effort estimate.
- Hoping to roll out this semester, waiting on "procedural issues" with Touchnet.

BLACKBOARD MOBILE LEARN: JERRY RIEHL

USER SUBSCRIPTION MODEL

- Used to be free but only available for Sprint cellular or wifi
- Currently available for iOS and Android, any cellphone or wifi
- \$1.99/year or \$5.99 for Lifetime
- 800 current users; don't know breakdown by student or faculty/staff
- Can do nearly anything you can do if logged into BB

MOBILE LEARN INSTITUTIONAL ANNUAL LICENSE

- Original quote \$35,000, negotiated down to \$23,000 (about \$1/student) per year. May be able to get a better price even than that.
- Can be integrated into the UT Mobile Application with no additional cost.
- Could be managed with simple addendum to our Blackboard Learn license.
- Question from McMillan: do you [students] use the app? Nowell: Religiously and loves it on iPad. Notes that UT Mobile is phone friendly but not so much tablet friendly; the BB app has a different interface for phone vs. tablet. Wonders if UT Mobile will transition to tablet-friendly version. Reeves: Will look into that. McMillan: If click through from UT mobile app to BB app, should open the BB app. It'll just be a click-through link. Ratledge: Still a good point for the iPad users.
- Alexander: We're looking at \$1,600 now; huge jump to \$23,000. Easier to reimburse students for signing up. Until it hits half the student population, it's a bargain for us. If usage doesn't go up, we'd not be paying for unused. Nowell: Has never been charged for BB Learn app. Nash: Once you log out, you'll be charged next time. Nowell: If UT was funding this, more students might use it. \$2 is an expensive app; \$6 is very high. Jackson -- Used to use BB App until they started charging for it.
- Riehl: Collaborate App is free and included in our Collaborate license. McMillan: Will future BB licenses include the app? Reeves: Most likely not.
- Nowell: Any idea how many downloads on the UT mobile app? If it's integrated w/BB, students would be using the BB mobile app. McMillan: Makes the UT mobile app more valuable. More you can integrate, more it's used, becomes part of culture. Nowell: Freshman using it a lot, especially for maps.
- Reeves: We set aside \$100k annually for mobile support. Touchnet about \$12,000. BB south of \$50k. Consider in your budget.
- Billings: 95% said yes would like BB app added to UT mobile app for free use. Wirth: Unless there's something higher priority. Reeves: Will confirm and send back to group where are within \$100k. McMillan: From student perspective, this is more valuable than SAIS but would like SAIS included. Reeves: SAIS is homegrown.

CONSENSUS

Riehl to pursue negotiations on price.

COLLEGE/DEPARTMENTAL AWARDS: JERRY RIEHL

- Request updated 5-year plan. All feedback in last year is very positive about the way the process is working.
- TAB doesn't do so much line-by-line prioritizing as in past; leave that up to colleges.
- FY14 Funding Timeline

Technology Plans Due	February 1, 2013
TAB Review of Plans	March Meeting
Verification of Plans	May 1, 2013
Colleges/Departmental Orders	July 1, 2013-March 31, 2014
College/Department Reimbursed	July 1, 2013-March 31, 2014

RESEARCH SOFTWARE PROPOSAL: JOEL REEVES

- 2012 buy-in from other UT (UTSI, Chatt, Martin, Memphis) campuses - \$100,341
 - Matlab
 - Esri
 - Endnote
 - SPSS
 - SAS
 - Maple
- Requested Packages
 - Atlas ti – \$20,000
 - Nvivo - \$20,668
 - Mathematica - \$30,000
 - Qualtrics - \$30,000
- Notes
 - Existing packages do some of the functionality provided, but not enough for units to avoid purchasing these products individually.
 - Atlas and Nvivo do qualitative analysis. Based on 2012 survey, a little more demand for Atlas.
 - Mathematica- UTK and UTSI are already paying \$15k for some limited use.
 - Qualtrics- heavy duty complex survey package. UTK paid \$10k in FY12 to use this package individually.
 - Other campuses- no guarantee, but they can offset up to 45% of the cost.
- Would like to move forward. The amount these new packages would cost would be budget neutral, or budget positive if other campuses buy in.
- Riehl: College of Ed has been working with Atlas, good size user base. Bob Muenchen looks at usage numbers; counter argument is, if we offered it and supported it, adoption would probably go up. McMillan: If some already using it, campus saves money if we buy site license. Wirth: Go with the products that have larger user base. McMillan: SPSS and SAS do practically the same thing, but what you learn is what you really prefer. Reeves: Atlas and Nvivo are the top qualitative packages. Alexander: Add one this year, see if there's a transition; if not, try adding the other one. Wirth: Start with Atlas. Reeves: And Mathematica and Qualtrics? McMillan: Any sense from other campuses? Reeves: Hasn't heard back, but probably. Drew: Are these site licenses, and you can download s/w to personal machines? Reeves: Absolutely.

PRELIMINARY SGA SURVEY RESULTS: GREG BILLINGS

- 102 responses so far.
- McMillan: How are you recruiting respondents? Billings: Website, pedestrian walkway, Facebook, Twitter, Student@Tennessee, QR code flyers
- Questions
 - Question 1: Do you regularly use the BlackBoard Mobile Application? Yes 37%, No 63%
 - Question 2: Would you like the BlackBoard Mobile App added to the Tennessee App allowing you to use it for free? Yes 95%, No 5%
 - Question 3: Have you used the Tennessee iPhone/Android App? Yes 61%, No 39%
 - Question 3a: How satisfied with the app have you been (1 least satisfied, 10 most satisfied): Average 3.8854
 - Question 4: Which of the following would you like to see integrated into the Tennessee app?
 - Facilities services
 - Buy football tickets and use phone as ticket
 - UT Cone Zone
 - GPS for busses
 - TN 101
 - University housing requests (e.g., roommate selection)
 - Other (open-ended; responses included):
 - Clicker
 - Register for classes
 - Dining menu
 - Parking garage tracker
 - DARS
 - Classes enrolled in, drop/add
 - Event solicitation requests
 - Pick class section not just class number (in timetable)
 - Banner integration
 - UTK social networking
 - Question 5: Do you own a smart phone or tablet? Yes 81%, No 19%
 - Question 6: Would you like there to be a printer release station in your residence hall? Yes 59%, No 6%, Live off-campus 35%
 - Question 7: Would you like more color printers in the library? Yes 76%, No 24%
 - Question 8: Do you know what Apps@UTK is? Yes 34%, No 66%
- After survey, get a "Did you know" page with links to various useful pages
- Ratledge: Did you distinguish among Hodges and branches when you asked about color printers? Bilings: No. Logan: What are current VolPrint prices? Ratledge \$0.02/side b/w, \$0.50/side color.

NEXT MEETING

Will poll members to find the best days and times for the spring semester (January, February, March).