

STUDENT TAB MEETING

MINUTES, MARCH 14, 2013

Present: Mark Alexander, Greg Billings, Tim Boruff, Joseph Beard (for Jonathan Jackson), Robert Fuller, Drew Nash, Terry Nowell, David Ratledge, Joel Reeves

PREVIOUS MINUTES

- Emailed to board members March 14, 2013.

DEPARTMENTAL AWARDS

- FY 13 Budget \$1,000,000
- FY 13 Expenditures to Date \$441,995
- FY 14 Plan Due Date April 1, 2013
- FY 14 Review April 25

SYLLABUS DATABASE

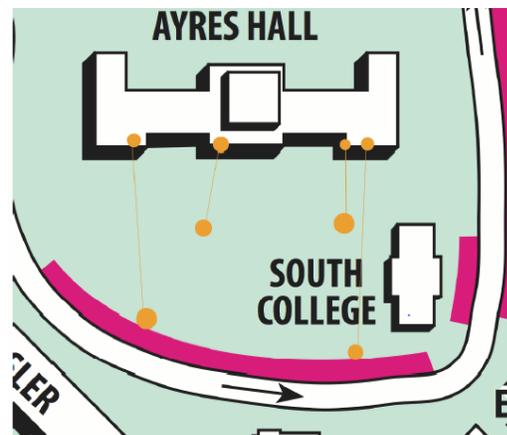
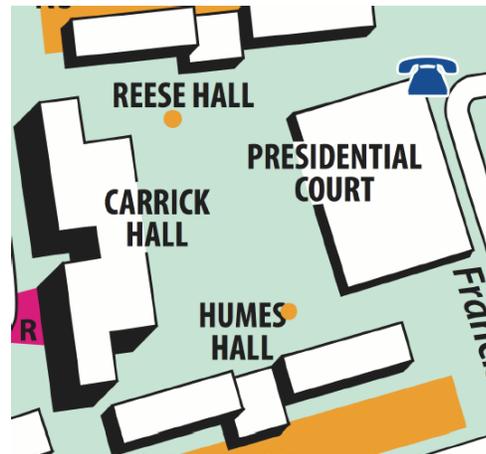
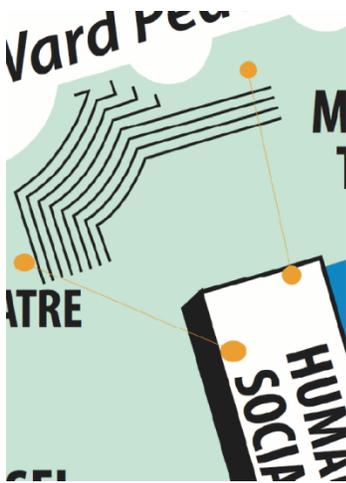
- Meeting scheduled next week between Faculty Academic Affairs and SGA Academic Affairs

OFFICE 365

- Cutover date May 21
- Two accounts
 - Office 365 for access to all services including email
 - Microsoft (Hotmail) for access to SkyDrive, Messenger, and other MS services
- Benefits as stated by MS
 - Office 365 provides online access to Word, Excel, PowerPoint and OneNote applications as well as other Microsoft tools
 - Students accessing Volmail will be able to launch the Microsoft Outlook® Web App for email, Office 365 and be empowered to view, share, and work on documents online with other users across personal computers, mobile devices, and the web
- **Nowell:** after graduation, what will you have access to? **Reeves:** Office 365 and email.
- Need to finalize the “email for life” – last meeting members agreed email for a year was sufficient. Needs to confirm with administration. If going to one year rather than for life, don’t need multiple domains. Working on this and Gmail.
- **Billings:** No need for separate domains? **Reeves:** Not if going to email for one year rather than for life.
- **Nowell:** Alumni currently using, will they have a year? **Reeves:** Yes; will notify them. Alumni Office says 10% or fewer graduates are using their UT email accounts.
- Need to work with Google and Admissions people to put a question on the application about “which mailbox would you like”.

PROPOSED WIRELESS UPGRADE

- Issues
 - Hesitancy to use existing light poles (aesthetics); will install new poles for WAPs
 - Presidential walkthrough March 15
- **Alexander:** Consider whether new poles could be “Dressed Up” or perform a second function. **Reeves:** That’s up to Facilities and Campus Beautification.
- Target usage levels up to 300 people at a time. We’ll see how performance is.
- Priorities
 - Presidential: \$3,000 equipment and \$7,000 facilities
 - Humanities Amphitheater: \$6,000 equipment and \$7,000 facilities
 - Circle Park: \$2,500 equipment and \$7,000 facilities
 - Ayres Hall landscaped areas: \$12,000 equipment and \$7,000 facilities



MOBILE STATUS

- UTK Mobile App 1.2 released February 28, 2013; using backup plan for authentication
 - My UTK
 - Blackboard Learn

- Transit service will roll out 6/2013 -- <http://transloc.com/products/transloc-use-case-university/>
- Fee statements / pay fees will roll out 7/2013
- Student Assessment of Instruction will roll out 7/2013
- **Nash:** The app works fine; it's just launching a web browser for MyUTK. Can the webpage be set up to recognize phones and automatically display mobile version? **Reeves:** Will look into it.
- **Nowell:** Starbucks has an app where you call up a QR code and that is scanned for payment. Could this be done for dining options for Vol Card? **Billings:** Or a setup to scan (rather than swipe) the bar code on the back of your ID? **Nowell:** Currently the halls swipe the card, not scan it. Would need a scan option, scan the app rather than swiping the card. **Alexander:** Dining uses the card to verify ID, as well as funds. **Billings:** Can have image of entire card. **Nowell:** Would have to sign into the app, authenticate, pull up bar code. **Billings:** Moving toward ticketless football system. **Reeves:** Can look into that.
- **Nowell:** Students are impressed with the app.

DEGREE AUDIT

- Interactive audit scheduled to begin implementation in April to be available for fall 2013
- Upgrading current DARS project to bring in current major
- Adding functionality for dual majors / minors

SEMESTER MOVE IN SUPPORT

- Working with SGA and Housing about on-site location in Presidential
- OIT and SGA representatives will meet 3/19

OTHER BUSINESS

- **Billings:** Tech Services is having their event next week; will be using survey originally shown here. Survey is now six questions and a link to to OIT survey if they want to fill that out. OIT will provide flyers.
 1. Are you familiar with the Android app;
 2. What would you like to see integrated (facilities services, purchase football tickets and use phone as ticket, cone zone, bus system, TN 101, housing requests, other);
 3. Do you own a smart phone;
 4. Would you like printer stations in res hall;
 5. Would you like color printers in library even if cost moer;
 6. Do you know about apps@utk.
- **Nowell:** Any way to have app send push notifications re surveys? **Reeves:** Can find out.
- **Nowell:** Bill passed Senate two weeks ago involving the confirmation of attendance suggests adding to that process a requirement to confirm campus address and current phone number. Could even ask if "smart phone" or "regular phone." Currently there is no consistency as to where students are living. SGA wants to authenticate student address and cell phone numbers so Dean of Students can call students directly. **Reeves:** Will need to check on what we are allowed to ask. We might be able to bring up an address from Banner. Do you want to force them to type something in, or ask for a "confirm this is correct".
 - **Nowell:** We have that information from the application; issue is keeping it updated. It's important for the university to know that. **Alexander:** Do you want to require that they re-enter

it, or click “yes this is current”? **Nowell**: How about option to click on-campus and choose res hall, or off-campus and enter address.

- **Nash**: Problem is only if you move off campus; Housing updates current res hall. **Alexander**: System should know if you’re on or off-campus. If off-campus, then need to ask what address is.
- **Billings**: Just ask for address and emergency contact information.
- **Nowell**: Last year the system still thought he was in Reese. **Alexander**: Housing doesn’t delete anyone, just adds new information. Housing file wouldn’t show people who have moved out of residence halls as on-campus, but wouldn’t delete the on-campus address. **Reeves**: We can look into this. Student systems doing a lot of work with UTrack, regulatory changes.
- **Reeves**: Lynda.com, will talk about it again next meeting if time.
- **Reeves**: Microsoft is reaching out to us, wanting to sell students subscriptions to MS Office for \$10/year. Office 365 doesn’t necessarily do everything that MS Office does. **Nowell**: Do we know how many students have Macs vs. PCs? **Reeves**: Thinks about 30%, 35%. **Nowell**: PCs come pre-loaded; Macs have to purchase separately.