

STUDENT TAB MEETING

MINUTES, FEBRUARY 21, 2014

ATTENDING

- Joel Reeves, Mark Alexander, Joanne Logan, Adam Seal, Leigh Mutchler, Sally McMillan, David Ratledge, Jonathan Jackson, Drew Nash

APPROVAL OF MINUTES FROM JANUARY 17, 2014, MEETING

- Jackson moved, Mutchler seconded, motion carries, minutes are approved.

GMAIL – VOLS.UTK.EDU

- Spam Filter issue resolved and moving forward, from FOPE to EOP. We're now in the queue. We had to merge two different FOPEs and they will try to expedite the transition.
- SGA and Campus Admin have approved transition / use for NetID@vols.utk.edu domain for students for both Office 365 and Google Apps/GMail.
- Still on track for a spring rollout, but wants to discuss exact timing with staff.

ONLINE COURSE OFFERINGS

- Have looked at Lynda.com and Atomic Learning. Atomic has good titles but fewer of them. Atomic not updated as often.
- Looking at an RFP.
- Some pushback that people don't think it's worth it.
- Comment from Mutchler: Cost seemed reasonable for unlimited access to all titles to all students, faculty, and staff.
- Have been looking at titles we offer compared to titles on the services.
- Comment from Matt Riley (email to Joel): Not worth it, not worth the cost.
- Comment from Joel: It's about \$2 per tech fee.
- Comment from Mutchler: Critical thing would be to promote the service so everyone knows about it.
- Comment from Alexander: Faculty could help promote to students by providing the link and suggesting useful courseware. Comment from Mutchler: Faculty would love to be able to send students to online training rather than trying to teach all the software.
- Comment from Jackson: Faculty training / awareness workshop before actually rolling out, so they'd be aware for their classes.
- Even if we don't put it in the budget we can cover from the reserves.

CHARGER LOANER PROGRAM

- Have specifications for chargers from TAB.
- Working with Library on checkout forms.

- Goal to have in place by March 31.
- Availability of electrical outlets.
- Question from Jackson: Will the list of what chargers are theoretically compatible with what machines be made available? Can we gather input on what students ask for? Answer from Reeves: Will work with Library staff on that. Answer from Ratledge: Yes.
- Comment from Jackson: Mac, Dell, HP, phone, and Android chargers on the list.

COLLEGE AWARD CYCLE

- Proposals due 4/1, TAB to approve 4/25
- May have some extra money for colleges and departments this year; will look at enrollment and priorities.

OIT ANNUAL SURVEY

- Will go out before Spring Break. Ask everyone to fill it out. Please encourage everyone to participate.
- Changed somewhat this year to include TechQual benchmarking data.

OTHER BUSINESS

- Nash: Printing in residence halls? Answer from Reeves: Housing doesn't want to manage printers.
 - McMillan: Library has printing available and is open pretty much 24/7. Curious about two things:
 - How much demand is there, really?
 - Is there anything we can learn from the Library experience? How much work is it?
 - Ratledge: Not a big burden. Pretty much everything is taken care of by OIT people now. Per Joel: Mostly student workers on Tech Fee.
 - Logan: Departments on Volprint, isn't there some rebate from that? Ratledge: Library buys the toner and paper. Reeves: Subsidized by Tech Fee to keep the price reasonable. The printing charges pay for toner and paper.
 - Logan: Could you put students in residence halls? Reeves: But it's not an eight-hour shift, it's one thing during a shift. McMillan: If have RAs in the halls anyway, could they take care of it? Alexander will talk to Frank about this.
 - Ratledge: Because Library is open and staffed all the time, it's fairly easy to just take care of things.
 - General discussion of cost of printers vs. cost of toner vs. cost of individual printers.
 - Jackson: collecting data on VolPrint Printer Release Stations; 78 out of 200 have asked for release stations in the residence halls.
 - Alexander: expects usage would be later at night, "emergency," finishing the paper at 2:00 a.m. to turn in the next morning.
 - Nash: Could it be set up so that only Tech Fee money pays for everything? Reeves: TF would pay for printers and consumables.
 - Alexander: Ideally set up near the front desk since those are staffed pretty much all the time. Could be behind the desk, even. Need to find out what Housing's concerns are and whether we can solve those.
 - Jackson: Printers can send email if they need attention.
 - McMillan: Are we seeing any reduction in printing? Ratledge: No. We get our money's worth out of printers. Reeves: No reduction in lab use, either.

MEETING ADJOURNED

ACTION ITEMS

- **REEVES:** Update on GMail rollout
- **REEVES:** Update on RFI for online course offerings (Lynda.com, Atomic, etc.)
- **REEVES, RATLEDGE:** Update on chargers checkout in the Library; checkout forms and compatibility chart
- **REEVES:** OIT annual survey
- **REEVES, ALEXANDER:** Discussions with Housing re: printers and/or printer release stations in residence halls