

STUDENT TAB MEETING

MINUTES, OCTOBER 24, 2014

ACTION ITEMS

- Reeves investigate: Wireless access points on Ag Campus
- Reeves investigate: Increase number of devices students can have in NetReg

ATTENDING

- Joel Reeves, Mark Alexander, Leigh Mutchler, Catherine Schuman, Jonathan Jackson, Daniel Richter, Michelle Hammond, Tese Stevens (Zoom), David Ratledge, Jennifer Gramling, Drew Nash (Zoom), Liam Wingerd, Doug Hawks

APPROVAL OF MINUTES FOR SEPTEMBER 2014

- Alexander moves, Jackson seconded, minutes approved

GOOGLE ADOPTION

- Adoption is trending upward at about 4% increase per week.
- Choice of Google or O365 now available for new admissions (class of 2015) as part of acceptance process. About 70% of new admissions are selecting Google rather than O365 for email.
- Current limit is 30 GB of storage; going to unlimited storage and to data encrypted at rest.
- We have FERPA language in our current agreement; looked at HIPAA but has put on hold for now. We would have to turn off access to a number of services if we add this clause.
- O365 offers 1 TB of storage, is also encrypted, and does have both FERPA / HIPAA language.
- When students leave, will retain accounts with vols.utk.edu login in perpetuity.

LYNDA.COM

- Now available; login with NetID@utk.edu or NetID@Vols.utk.edu.
- Will be doing big public announcement in two weeks; access to Lynda was mentioned in an article about access to software in the 10/24 Daily Beacon.
- Though the contract was signed last month, we have several things to do before a big public announcement:
 - Wanted to make sure authentication is working.
 - Wanted to make sure we're (OIT) all up to speed on the program before we roll it out

SOFTWARE TO CONSIDER DE-SUPPORTING

- Atlas.ti
 - Drop in favor of full NVivo license.
 - Upgrade NVivo from limited apps@utk license (they are now willing to sell us an enterprise license).
 - Net savings \$6k annually.
 - Have helped a lot of people transfer from ATLAS to NVivo.
- Autodesk
 - Correction: Will continue to use and support Autodesk. Autodesk no longer charging for academic use but will continue to charge for non-academic use (e.g., Facilities planning).
- Touchnet Mobile
 - First year, took \$200,000 in payments; second year, took nearly \$1million in payments; this year to date \$0 in Touchnet mobile.
 - New MyUTK designed for mobile devices.
 - Can pay fees using the regular Touchnet interface.
 - Annual savings of \$30,000.
- Blackboard Collaborate
 - Used for synchronous learning.
 - At UTK, some classes are now using Zoom for synchronous instruction.
 - Zoom has added “student raising hand” feature.
 - Zoom working on breakout groups.
 - Some resistance to allowing local recording.
 - Potential annual savings of \$160,000.
 - Will need to transition faculty from BB Collaborate to Zoom.
 - **Richter:** Does Zoom has the same facilities as BB Collaborate, e.g. large classes of 60 people. **Reeves:** Free version allows short meetings. Bought 5,000 licenses, of which 100 are the hundred-seat version. **Stevens:** Use a lot of guest speakers in classes; many sessions go across classes. Can send invitation to anyone, not tied to a particular class. **Reeves:** Lose a bit of integration with BB Learn, but can embed the link the in BB Learn course site. **Gramling:** Not a learning management system like BB, but very effective tool, easy to use. Thinking of online programs, Nursing, Social Work, Information Sciences; need to engage them. CEHHS has been using Collaborate.
 - If we decide to eliminate Blackboard Collaborate, would be looking at making this effective January 2016.
- Savings go into the Tech Fee reserve account; can be used for special projects or for more funding for college / department projects.

NEW BUSINESS

- **Stephens:** Can faculty switch to GMail, or only students? **Reeves:** In 2015, faculty / staff will be moved to Office 365. Will need to discuss HIPAA, but should be good. Faculty/Staff will not be provided the Gmail option.

- **Schuman:** Reported to GSS about wireless updates; question was what updates on the Ag campus?
Reeves: Will investigate and report back. Not sure what we're paying for and what they pay for. Thinks access points will be updated. Some buildings are problematic and will continue to be so.
- **Hawks:** College / Department proposals – what is the timeline? **Reeves:** CFP in January; TAB will review in spring. Process and timeline should be on the Tech Fee website at techfee.utk.edu.
- **Schuman:** Newton merger with JICS? **Reeves:** JICS has two high performance clusters, Darter and Nautilus. We run Newton, which has been very popular. Access to our systems easier than Oak Ridge. We have one very talented person who handles Newton; concern is that if he is on vacation, there is no strong support. JICS approached Reeves about merger; currently off the table, but will continue discussions.
- **Wingard:** How difficult to transfer from Outlook to Google? **Reeves:** A few minutes, plus time to migrate mail. Instructions are on the webpage, or HelpDesk can walk users through it. Basically it's a matter of setting a pointer. And it's easy to move back if you don't like it.
- **Jackson:** Who has Lync? **Reeves:** Everybody has capability to use Lync 2013 (online chat). Client for computers and phones. Can do some of the things Zoom does (video chat). From student perspective, just log into One Drive. Haven't publicized it much; need to get the word out more, but not sure what else to do to increase publicity. See website at <https://oit.utk.edu/accounts/email/Pages/lync.aspx>. **Hammond:** Send something out to students with information about how to use the various features. Students are confused about what's a BB feature and what's an MS Word feature. **Reeves:** Point people to Lynda.com. **Nash:** Lync works flawlessly between student and staff accounts.
- **Nash:** Any way to explore removing the NetReg cap for students; 10 devices isn't enough and there is no limit for faculty/staff. **Reeves:** We only remove that limit for specific staff (LANMan) who support large amounts of equipment. **Nash:** One computer with wired and wireless counts as two devices. **Reeves:** Will look into it. **Richter:** Can you deregister devices? **Alexander:** Yes. **Hawks:** Can look at how long since a device has been active? **Reeves:** We purged NetReg a while back; may be doing that annually.
- Please feel free to contact Reeves at any time with questions or concerns.

MEETING ADJOURNED