

STUDENT TAB MEETING

MINUTES, JANUARY 22, 2016

605 HODGES LIBRARY, 3:30-4:45

ACTION ITEMS

- Reeves: Follow up with VolTech regarding Dell-certified technician

MEMBERS

Mark Alexander, Tim Boruff, Will Gabelman, **Jennifer Gramling** (for Vice Provost Academic Affairs), Eric Hampton, Benjamin Harmon, **Doug Hawks**, Robert Hinde, Jonathan Jackson, **Larry Jennings**, **Willie Kemp**, **David Mendez**, **Leigh Mutchler**, David Ratledge, **Joel Reeves**, **Katie Singer**, Tese Stephens, **Anagha Uppal** (bold indicates present)

WELCOME

- Welcome; thank you for attending this afternoon

UPDATES

QUEUE TV - COMMONS

- App to manage content demo'd with Helpdesk and Desktop Support Staff January 7th
- PP28 to install monitor has been submitted
- Monitor and Setup - \$5,350
- Target 3rd Quarter (Jan-Mar) FY16

DELL CERTIFIED TECH

- VolTech managed by Bookstore – has an Apple-certified tech, but not a Dell-certified tech.
- Have reached out to them regarding this request. Probably cost-prohibitive.
- Can do some repairs in the Commons, but hard to manage all the different warranty provisions especially for individually owned machines.
- Same issue with HP and other brands; so many warranty issues.
- Will follow up with VolTech.

PRINT QUOTA

- Still under review. Still evaluating Volprint annual expenses and recoveries. Would prefer to not raise rates.
- Need to decide a fair amount.
- Approximately 6,000,000 page a year are printed; most of the cost is for consumables.

- What would make students happy?
 - So 6M total = about 300 pages per year
 - Currently pay \$0.02 per page for B&W; much less than other campuses, but not free. Other schools are charging up to \$0.10 per page.
 - Question: if someone can't afford that, can they apply for funding? Answer: Not aware of anything. There is a way to use VolCard money (so scholarship, example). Comment: But some students don't have that support. Comment: Would be an administrative nightmare to manage a waiver for VolPrint. Response: Not as difficult as you think; there is a program that just started this semester where students who are hard-hit can get a certain number of free meals each semester. Response: Not sure how many students will apply. Response: For food, that's a large enough amount to make it worth managing; for printing it's probably easier and less expensive to just give everyone a quota.
 - If we provided 20 pages per student per semester, that would be about \$22,000-\$25,000 per year.
 - Comment: Don't feel comfortable putting up a number; wonders if could do a poll.
 - What if we offered a free quota, then raise the page rate a bit to recover the costs?
 - Comment: Are people more cognizant of what they're printing since they're spending their own money?
 - Question: How big an issue is this? Answer: Subsidized rate beats our peer institutions, but admittedly it's not free.
 - Comment: At previous university, it was \$0.05 for b/w and \$0.10 for color; received an amount in their account each year. Never used whole thing. Answer: some people won't use it; some blow through it. One person printed 10,000 pages last year.
- Tech Fee did go up this year, but the bulk of that is going to classroom upgrades; demands on wireless continue to increase; instructional technology needs continue to increase.
- Granted Tech Fee is paid by students, but students are getting a lot out of it.
- Would need to juggle numbers; does this board want to spend \$78,000 out of Tech Fee to support a free quota?
- Agreement to bring this back up next meeting.

LAB SCREEN ERROR

- Fixed the logo on the lab screens

COLLEGE / DEPARTMENT AWARD CYCLE

- February 5 – call for requests. Will ask for each line item to be ranked 1 through N.
- April 1 – deadline to turn in requests; will be vetted by OIT to make sure they are actually technology requests
- April 22 – TAB meeting to discuss
- Early May – send out award notifications
- Probably about \$1,000,000 this year; two and three years ago dipped into reserves; did not do that last year and colleges were surprised.
- Colleges, departments, Student Life, Provost's office all submit applications.

NEW BUSINESS

- Parking Services will not retrofit garages with counters, but will include in new structures
- LMS evaluation – please weigh in!

NEXT MEETING

- Please contact Reeves with any items for next meeting.

MEETING ADJOURNED