

# Student TAB Meeting

Minutes, October 21, 2016

150 Hodges Library, 3:30-4:45

## Action Items

- Alexander: update on wireless printing at Stokely Residence Hall
- Rogers: forward "The Campus Market" information to Reeves
- Reeves: number of users on LAMP server
- Reeves: investigate providing Adobe Final Cut Pro as a download for students
- Reeves: look into wireless printing setups in Ayres and Hodges; interaction with myprint.utk.edu and card swipes in Hodges; better informing students of myprint.utk.edu service
- Reeves: TechFee software list

## Members

### Voting members

**Mark Alexander**, Ernest Bernard, Dakota Cauthen, **Bill Dunne**, **Samson Girma**, **Jennifer Gramling** (for Robert Hinde), **Sherilyn Hammonds** (Co-Chair), **Eric Hampton**, Robert Hinde, **David Mendez**, **Leigh Mutchler**, **Jacob Rogers**, AJ Schroder, Cory Tacosik, Anagha Uppal (alternate), Brittany Wright (alternate) (**bold** indicates present)

### Ex Officio members

**Larry Jennings**, **David Ratledge**, **Joel Reeves** (Co-Chair) (**bold** indicates present)

## Updates

### Wireless Printing at Stokely Residence Hall

- **Alexander** looking into it. Will report back next month.

### Campus "Craigslist"

- Vendor [The Campus Market](http://www.thecampusmarket.com/) (<http://www.thecampusmarket.com/>) offers:
  - Free service
  - Can limit to @utk.edu email addresses
  - Need further discussion with Dean of Student Life as would need contract with The Campus Market
- **Uppal** is looking into reviews from other schools. If reviews are good, Reeves will undertake to put it through the contract process.
- **Hampton** states that some monitoring is done, but The Campus Market wants the schools to be involved as well. States he has signed up as a student and he signed up UT for this. States that it's been set up for a couple of weeks, and they've run a promotion to get students to sign up.
- **Rogers** states that it's been advertised on the Class of 2020 Facebook page.
- **Reeves** concerned about whether someone has signed off on Terms and Conditions.

## HOPE Scholarship

- Still on the list to be finished (by November meeting).

## Library Equipment Check-out Period

- Increase checkout period from 4 hours to 6 hours for laptops, calculators, headphones, Dell and Mac power adapters, projectors, etc.
- Checkout period remains the same (3 days) for cameras.
- **Ratledge:** Thinks everything will be converted to new checkout period by mid-November, as each piece of equipment has to be recoded separately.

## New Business

### Support for WordPress sites hosted by OIT

- **Hampton** heard that OIT has a WordPress server (**Reeves** says we have a LAMP [Linux, Apache, MySQL, PHP] stack). Is there support for it? **Reeves:** The server is public; students can set up limited sites. **Hampton:** How many users are on that server? **Reeves:** Will look into it.
- **Hampton:** Does OIT provide support? **Reeves:** Goal for the HelpDesk is to answer 7/10 calls the first time. Content management can be difficult to support. Staff could get tied up for hours troubleshooting. If you call the HelpDesk, we can provide “best effort” support, but we don’t have the resources to support content management. **Jennings:** We support the underlying server, but not at the individual site level.
- **Hampton:** Simple things like file size management; you can’t change it through the WordPress dashboard, but could OIT fix it? **Jennings:** We generally don’t get into that level of customization. We will try to address this in future WordPress support in OIT. We are redoing the OIT website in WordPress, which is our first large venture. We’ll work with the HelpDesk. **Reeves:** Still, we can’t guarantee assistance with site customization or content management. HelpDesk will provide best effort.
- **Alexander:** Whose websites? Student organizations, or individuals? Most of our department’s WordPress is done through Communications and Marketing.

### Software

- **Hampton:** Students would like Final Cut Pro available for download on their personal laptops. **Reeves:** Will look into cost model.

### Wireless Printing in Ayres and Hodges

- **Rogers:** Having trouble printing wirelessly in Ayres. Is there a printing station? Has been using myprint.utk.edu but can only use it in Hodges. Would it be possible to extend the system and advertise it to students? **Reeves:** Will look into
- **Hammond:** Are there ID swipes in the Library for printing? **Reeves:** Will find out.

### WiFi in Neyland Stadium

- **Hampton:** Stadium WiFi – is that under Athletics? **Reeves:** They work with us; there isn’t a lot available during a game. Have a DAS; currently Verizon and Sprint; thinking that US Cellular and T-Mobile will join in soon. OIT is looking at ways to extend the system (e.g., micro-towers).

## Committee Meeting Dates (Hodges 605 except October)

- September 23, 2016
- October 21, 2016 – Hodges Library Conference Room 150
- November 18, 2016
- January 27, 2017
- February 24, 2017
- March 24, 2017
- April 28, 2017

## Wrap-up

- **Reeves:** Next time will bring a list of TechFee supported software and the value per user.
- Please contact Reeves with any items for next meeting.

## Meeting Adjourned