

Technology Advisory Board (TAB) Committee

Friday, November 19, 2021

Meeting held via Zoom

MEETING MINUTES

Attendees: Joel Reeves, Larry Jennings, Jessi Grieser, Michele Wilson, David Ratledge (on behalf of Emily Gore), Devendra Potnis, Jolyon (Jo) Gray, Jennifer Gramling, Suzie Allard, Ben Thornberry.

Absent: Emily Gore, Chandler Lampe, Ben Pham, Nick Corbin, Evan Pindrock, Mikala Leath

1. Welcome

- Joel Reeves welcomed everyone to the November 2022 TAB committee. Meeting began at 3:34 pm.

2. Updates

Google Workspace

- Joel reminded the TAB members that Google announced an end to their free and unlimited storage programs. Google storage is shared between email, drive and photos.
- The tentative quota is expected to be 1 TB for faculty, staff and graduate students. 100 GB for undergraduates, shared with Gmail and other Google apps. Licensing will get us several months before we start enforcing the quota in October 2022. The recycling bin will be available for 30 days and then restorable for 25 days. Data is encrypted at rest on the server and in transit. Google storage is certified for HIPAA/PHI, FERPA and PII data. If there are abusers, restrictions will be put into place. Suzie Allard asked about the curating of files and how will this move be communicated/socialized? Joel responded that OIT will be using IT Weekly, newsletters, TN Today and direct messages to abusers. The Spring 2022 semester will see a big communications push.
- Joel mentioned that approximately 50 faculty members have moved to Google since this option was provided.

AG Campus Wireless

- We're happy to report that the AG campus parking lots and green spaces are now wireless. This is helpful when students are in their cars or using the tents to join a virtual class. This upgrade was paid for with HEERF funds.

Wireless Refresh

- Joel shared that we've made an enterprise level investment in keeping people connected. We know that this is a must. We plan to replace approximately 1/3 of our 6,500 access points using \$1.2 M out of tech fee reserves because this is such a high priority.

3. New Business

What Happened Yesterday?

- Joel stated that a malfunctioning breaker caused issues on Thursday afternoon. The data center at Stokely Management Center (SMC) is the primary data center. When the breaker malfunctioned, SMC lost power and services such as CAS central authentication, Banner and others went down. Within a short period of time, OIT had

30-40 people addressing the problem and by 4:30, the systems were back up and running.

4. Other Business

Tech Fee Success Stories

- We have sent out requests for new Tech Fee Success Stories from the 2021 awards. The success stories that are currently on the website are from 2018 awards. TAB members are encouraged to go to <https://techfee/utk.edu> to see the current stories. New ones will be added as they are submitted to Michele.

December meeting

- We will send out a request for agenda items for the December meeting. Depending on the feedback, we may cancel this meeting and wait until January 2022 to meet. We may also decide to meet via Zoom. When you receive the December email, please respond and let us know your preferences.

5. Adjournment

- Joel Reeves adjourned the meeting at 3:52 pm. The next meeting is **currently** scheduled for Friday, December 17, 2021 at 3:30 pm in person at Hodges Library Conference Room 605 or via Zoom.

Minutes submitted by: Michele Wilson